



Jindal Business Responsibility Policies

Principle- 4

Maintaining Interest of and Responsibility towards Stakeholders

Philosophy:

Jindal Worldwide Limited recognizes that effective stakeholder engagement is an essential component of our business operation to be undertaken at all levels. It is an important mechanism to understand stakeholders and their needs, involve them in managing risks and resolving conflicts at an early stage thereby ensuring long term successful strategy for business operations.

The Company endeavours to continue building trust among the Stakeholders in order to build long-lasting, stable and robust relationships. It strives to encourage the engagement of stakeholders for purpose of creation of shared sustainable value for all of them.

Policy:

- To systematically identify the stakeholders, understanding their Concerns, define purpose and scope of engagement, and commit to engaging with them.
- To acknowledge and assume responsibility and be transparent about the impact of Company's policies, decisions, product & services and associated operations on the stakeholders.
- To give special attention to stakeholders in areas that are underdeveloped.
- To resolve differences with stakeholders in a just, fair and equitable manner.

Other Guidelines:

- The Company values the support of its stakeholders and endeavours to maintain a cordial relationship and safeguard the interests of all the stakeholders.
- The management of the Company shall remain accessible to all stakeholders in order to understand their concerns and respond accordingly.
- The Company shall endeavour to maintain healthy stakeholder's engagement, allow stakeholders participation and shall promote collective decision making process as far as possible.
- The Company shall design appropriate stakeholder engagement methods and plans that are tailored to the stakeholder's needs (for instance, customer satisfaction surveys, Vendor meets, Investor forums, etc) and have well defined objectives and outcomes that can be monitored.
- The Company seeks to continuously improve stakeholder engagement performance by sharing good practices and learnings from the engagement process.
- This policy will be reviewed on a regular basis to evaluate continued relevance and to monitor compliance.

For, Jindal Worldwide Limited
Authorized Signatory

